



## SCV and SRA Series Warranty Policy March 2023

Juice Goose warrants this equipment and related batteries, when properly applied and operated within specified conditions, against faulty materials or workmanship for a period of three years from the date of purchase.

For equipment sites within the United States and Canada, this warranty covers depot repair or replacement of defective equipment at the discretion of Juice Goose. Depot repair will be at the nearest authorized service center. The customer pays for shipping the product to the designated service center. Juice Goose pays ground freight to ship the product back to the customer. Replacement parts and warranty labor will be borne by Juice Goose. For equipment located outside of the United States and Canada, Juice Goose only covers faulty parts. Products that are repaired or replaced pursuant to this warranty shall only be warranted for the unexpired portion of the warranty applying to the original product. This warranty applies only to the original purchaser.

The warranty shall be void if (a) the equipment is damaged by the customer, is improperly used, is subjected to an adverse operating environment or is operated outside the limits of its electrical specifications; (b) the equipment is repaired or modified by anyone other than Juice Goose or Juice Goose approved personnel; or (c) has been used in a manner contrary to the product's User's Manual or other written instructions. Any technical advice furnished before or after delivery in regard to use or application of equipment is furnished without charge and on the basis that it represents Juice Goose's best judgment under the circumstances. Such advice is used at the recipient's sole risk.

EXCEPT AS PROVIDED HEREIN, JUICE GOOSE MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some states do not permit limitation of implied warranties; therefore, the aforesaid limitation(s) may not apply to the purchaser.

EXCEPT AS PROVIDED ABOVE, IN NO EVENT WILL JUICE GOOSE BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THIS PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

Specifically, Juice Goose is not liable for any costs, such as; labor for on-site installation, on-site maintenance or on-site service, lost profits or revenue, loss of equipment, loss of use of equipment, loss of software, loss of data, cost of substitutes, claims by third parties, or otherwise. The sole and exclusive remedy for breach of any warranty, expressed or implied, concerning Juice Goose' products and the only obligation of Juice Goose hereunder, shall be depot repair or replacement of defective equipment, components, or parts; or, at Juice Goose's option, refund of the purchase price or substitution with an equivalent replacement product. No employee, salesman, or agent of Juice Goose is authorized to add to or vary the terms of this warranty.

This warranty describes specific legal rights. Those and others may vary from state to state.

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